## **USA Ultimate Instructions How to View Certifications** To register for a clinic, follow the steps outlined below: 1. Login here: http://play.usaultimate.org/members/login/ CERTIFICATIONS 2. On your member account page choose to go to "My Clinics and Certifications". Before registering for a clinic, your "My Clinics" portion will look like this: My Clinics GO BACK TO MEMBER HOME REGISTER FOR A CLINIC You are not currently registered for any clinics 3. Under "My Certifications", there are 3 tabs: **Complete Certifications Incomplete Certifications Expired Certifications** There are no records that match the search criteria

4. Under "Incomplete Certifications", you will see certifications associated with clinics you have attended:

| Complete Certifications |                                 | Incomplete Certifications   |                             | Expired Certifications |            |              |
|-------------------------|---------------------------------|-----------------------------|-----------------------------|------------------------|------------|--------------|
| Certification<br>Name   | Certification Type              | Certification Start<br>Date | Certificati<br>Expiration [ | on<br>)ate             | Status     |              |
| CDP Level I             | Coaching Development<br>Program |                             |                             |                        | Incomplete | Requirements |

5. Choosing Requirements will bring up a pop up window for missing requirements:



NOTE: Certification Start Date, Expiration Date, and Status are currently all manual processes that may have delays in functionality (such as all certification requirements being met and status still listed as incomplete). We will be working to improve this. If all requirements are green, this is evidence of a complete certification.

6. Under "Expired Certifications", you will see any past certifications that are now expired.

| Complete Certifications   | Incomplete Certifications | Expired Certifications |  |  |  |  |  |
|---|---------------------------|------------------------|--|--|--|--|--|
| There are no records that match the search criteria                           |                           |                        |  |  |  |  |  |
| What to do if your Clinic History and Certification information is incorrect: |                           |                        |  |  |  |  |  |

Please email <u>cdp\_info@usaultimate.org</u> with the following information:

- Information listed on your membership that is incorrect
- A request describing the problem (i.e., "I'm missing information from my level I certification")
- Any information you have for missing items: dates, locations, instructors of workshops, estimated date you took a test, etc.
- Be sure to include your USA Ultimate account ID number

What to do if you believe your Certification is listed incorrectly as "Incomplete" or "Expired":

- Currently this function is not automated (a certification does not automatically change to "Complete" when the final item is completed)
- Please check all required items for certification. If all dates are current and all requirements are highlighted in green, you are indeed considered a Certified Coach. Please email <u>cdp\_info@usaultimate.org</u> to request a status change.
- Be sure to Include your USA Ultimate account ID number

7. Information from the "Registering for Clinics" help document might also apply to this process.

If you have any issues or questions contact USA Ultimate at info@hq.usaultimate.org or 719-219-8335.